



HeroHaus Eligibility Information

Veteran Eligibility Criteria

HeroHaus serves **independent veterans** who are able to live in a shared housing environment and benefit from peer-based community.

Basic Eligibility:

- ✓ Veteran status (DD-214 or equivalent verification)
- ✓ Able to live independently in a shared home environment
- ✓ Income source or housing assistance in place *or* actively being secured (employment, benefits, SSVF, etc.)
- ✓ Willingness to comply with house guidelines and community standards
- ✓ Referral from VA, SSVF, or community partner **or** self-referral with documentation

Housing Readiness Considerations

HeroHaus is a **housing-first, light-touch model**, not a clinical or treatment program.

Veterans should:

- ✓ Be medically and behaviorally stable for independent living
- ✓ Not require on-site clinical, medical, or 24/7 supervision
- ✓ Be able to manage activities of daily living
- ✓ Be open to shared spaces and respectful co-living

(Clinical or intensive support needs may be better served through VA or specialized programs.)

Background & Safety Screening

To ensure safety and stability for all residents:

- ✓ Criminal background review conducted on a case-by-case basis
(Non-violent and older offenses do not automatically disqualify applicants)
- ✓ Drug and alcohol use assessed in alignment with house guidelines
(HeroHaus is not a treatment program)

Financial Participation

- ✓ Rent is paid by the veteran and/or through an approved housing assistance source (e.g., income, benefits, SSVF)
- ✓ Security deposit or move-in costs may apply, depending on the home and program support available
- ✓ Fees and expectations are clearly communicated prior to placement

Program Fit & Availability

- ✓ Placement is based on **availability, house fit, and veteran readiness**
- ✓ Matching considers county, mobility needs, pets, smoking, and shared-living compatibility
- ✓ Not all referrals result in immediate placement; waitlists may apply